



LADY OF GRACE FRATERNITY

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28 February 2023

Dear Staff, Residents, Family Members of Lady of Grace Nursing Home, and Fraternity Members.

It is with a great deal of sadness and with much trepidation that I must inform you that the ownership and operational activities of our beautiful Lady of Grace Nursing Home will be handed over to another aged care provider.

The Board of the Lady of Grace Fraternity has grappled with the onslaught of a plethora of adversities and challenges of the last few years. To name a few these include inadequate government funding to nursing homes generally, the devastating effects of COVID19, ever increasing audit and compliance requirements, and more.

With all these adversities, the Lady of Grace Nursing Home stands proud and strong. It has undergone significant refurbishment and infrastructure upgrades and, today, enjoys an enviable reputation in the aged care sector and is operating to capacity. I am infinitely aware that without the dedication and commitment of the wonderful staff that the nursing home has been blessed with, this result would not have been possible. I extend a heartfelt 'THANK YOU' to the management, the very capable and well-qualified nursing staff, and all support staff and suppliers for their wonderful work.

Notwithstanding our current position, the Board has determined that the best way forward to manage the nursing home and steer it into the future, and to ensure the very best service and care to all residents and their families, is to pass on the reigns to another experienced operator.



Care Through Love

Lady of Grace Nursing Home

I am delighted to report that the Lady of Grace Fraternity has negotiated a mutually agreeable transfer of the property and operations of the nursing home with Twilight Aged Care. Like Lady of Grace, Twilight is a 'not-for-profit' and charitable organisation with principles and ideals in parallel alignment. It has been managing four other similar sized nursing homes and has an excellent track record of delivering a high standard of care and personalised service.

The transfer to Twilight is planned for the end of March 2023. The transfer will be as seamless as possible. All staff will, if they wish, be on-boarded to Twilight and the residents' current care arrangements, including RAD's, and care will transfer automatically.

The transition from Lady of Grace to Twilight will be gradual and as smooth as possible. It is expected to take several weeks to fully embed. Lady of Grace will work with Twilight during this transition period to help address and resolve any anomalies or concerns.

May Our Lady continue to bless the Lady of Grace Nursing Home, all its staff, the residents, and their families. I pray that she will always guide all of us to provide the very best of care for all our loved ones now and into the future.

If you have any questions or matters that you may wish to discuss, please feel free to phone the undersigned on 0408 963 050 or Josie Howes on 0438 406 550.

Yours faithfully



Vince Murdocca

Board Chair & President Lady of Grace Fraternity



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